



HIA CERT referral process

As the cold weather is rapidly approaching, more and more households are turning on their central heating for the first time. Unfortunately, in many homes, around half of heat is lost through inadequately or un-insulated lofts and walls. Cavity wall and loft insulation could save an average of £265 on annual fuel bills. (Source: Energy Saving Trust)

Under the Government's Carbon Emissions Reduction Target (CERT), energy suppliers are obligated to insulate people's homes to protect them from the cold and reduce their energy consumption.

To date, over two and half million homes have been improved by this scheme since March 2008. (CERT – HEED database)

For vulnerable householders in specific groups, who do not have cavity wall and / or loft insulation above 60mm (2½ inches) insulation measures may be available at **no cost** .

npower want your help to identify those vulnerable households using npower's online referral system.

We have arranged a referral payment scheme with higher Referral payments depending on how vulnerable to fuel poverty a household is deemed to be

Whether this money is given back to the household or used by yourselves for other good causes is entirely up to you.

Referral payments

The amount of referral payment made will be based upon the circumstances of the householders in the property. Please see the table below:

Customer Groups	Cost of Cavity Wall insulation to householder (subject to survey)	Cost of Loft insulation to householder (subject to survey & existing depth <60mm)	Referral payment to your organisation (excl VAT)
Super Priority Group	£0 (Free)	£0 (Free)	£40 per measure per property
Priority Group	£0 (Free)	£0 (Free)	£10 per measure per property
Non Priority Group	£149	£149	£5 per measure per property

Who is eligible?

The table below outlines the eligibility criteria for priority and super priority groups:

Priority	Super Priority
Receipt of at least one of the following benefits: <ul style="list-style-type: none"> ✓ Council tax benefit ✓ Housing benefit ✓ Income support 	Receipt of at least one of the following benefits: <ul style="list-style-type: none"> ✓ child tax credit and has a relevant income below £16,190 (where "relevant income" has the same meaning as in Part 1 of the Tax

- ✓ Income-based job seekers allowance
- ✓ Income-related employment and support allowance
- ✓ Attendance allowance
- ✓ Disability living allowance
- ✓ War disablement pension which includes either a mobility supplement or constant attendance allowance
- ✓ Disablement pension which includes constant attendance allowance
- ✓ State pension credit

OR

Receipt of at least one of the following credits:

- ✓ Child tax credit where the relevant income is £16,190 or less
- ✓ Working tax credit where the relevant income is £16,190 or less

OR

- ✓ At least 70 years old

Credits Act 2002);

- ✓ **income-related employment and support allowance**, which must include a work-related activity or support component, **and**
 - a) has parental responsibility for a child under the age of five who ordinarily resides with that member; **or**
 - b) is in receipt of a **qualifying component**;

- 1) **income-based job seeker's allowance** and -
 - a) has parental responsibility for a child under the age of five who ordinarily resides with that member; **or**
 - b) is in receipt of a **qualifying component**;

- 2) **income support** and -
 - a) has parental responsibility for a child under the age of five who ordinarily resides with that member; **or**
 - b) is in receipt of a **qualifying component**;

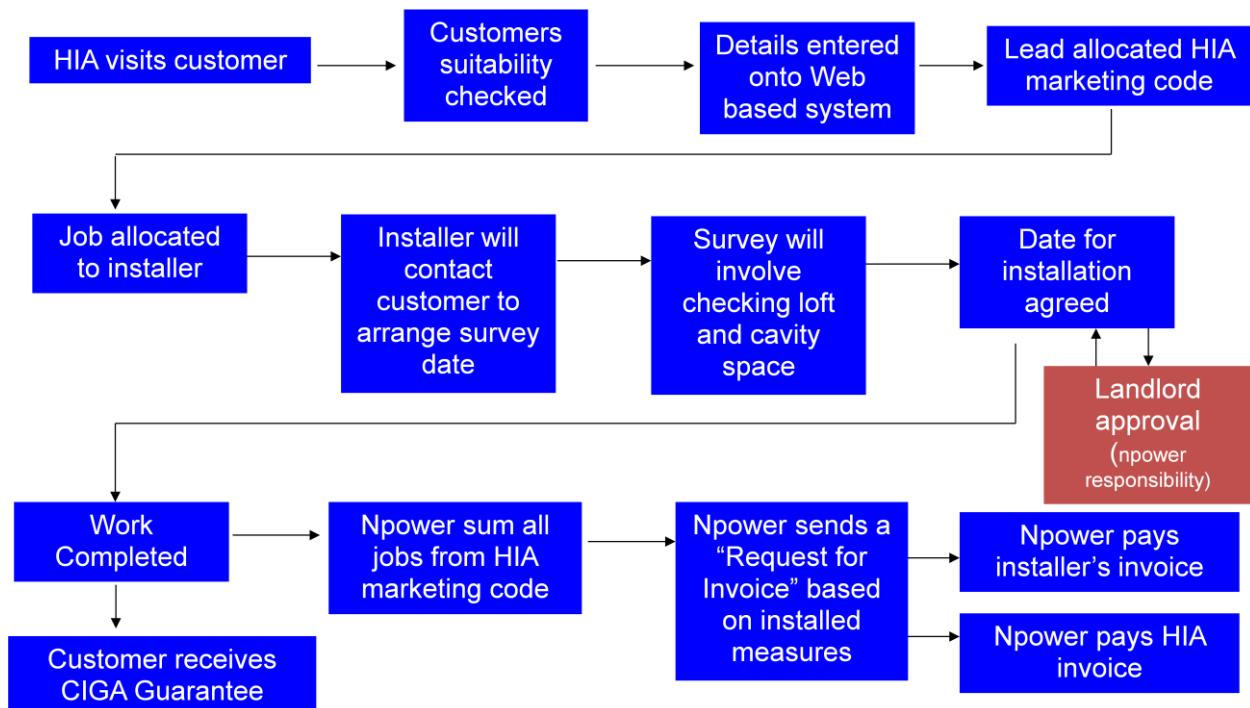
OR

state pension credit

Qualifying Components

- a) child tax credit which includes a disability or severe disability element;
- b) a disabled child premium;
- c) a disability premium, enhanced disability premium or severe disability premium;
- d) a pensioner premium, higher pensioner premium or enhanced pensioner premium.

What is the process for HIAs?



Next stages

- 1) If you are interested in being involved in the Referral Payment Scheme, please complete the contact form below and return to Foundations either by email foundations@cel.co.uk or fax to 0845 864 5115. If you have any questions please contact Foundation via e-mail or on 0845 864 5210.
- 2) Following receipt of your note of interest npower will confirm that you have been successful and will send you a copy of the referrer agreement for signature.
- 3) Once npower receive your signed agreement back, they will send you login details and passwords for the online referral site, along with guidance about how to use the system. Customer's details can then be entered onto the secure server.
- 4) Once measures have been installed npower will start making payments on a monthly basis, on the terms set out in the referrer agreement.

We hope that this scheme may be of interest to you as an opportunity to help people to have warmer homes and save money on heating bills whilst providing an income stream for your organisation and helping npower meet its it CERT obligation to the Government. There are no commitments to volumes and no set targets.

Contact Form

Organisation name	
Contact name	
Job title	
Address	
Telephone	
Email	

Please be advised that this contact form is an invitation and nothing contained shall constitute an offer, contract, agreement or representation between Foundation, npower or any other party.

I hope that this scheme may be of interest to you as an opportunity to help people to have warmer homes and save money on heating bills whilst providing an income stream for your organisation and helping npower meet its it CERT obligation to the Government.