

**National Handyperson Conference
Kent Community Equipment &
Handyperson Opportunities**

Janet Geering, Services
Manager, Hastings and Rother
& HomeSafe Brighton and
Hove

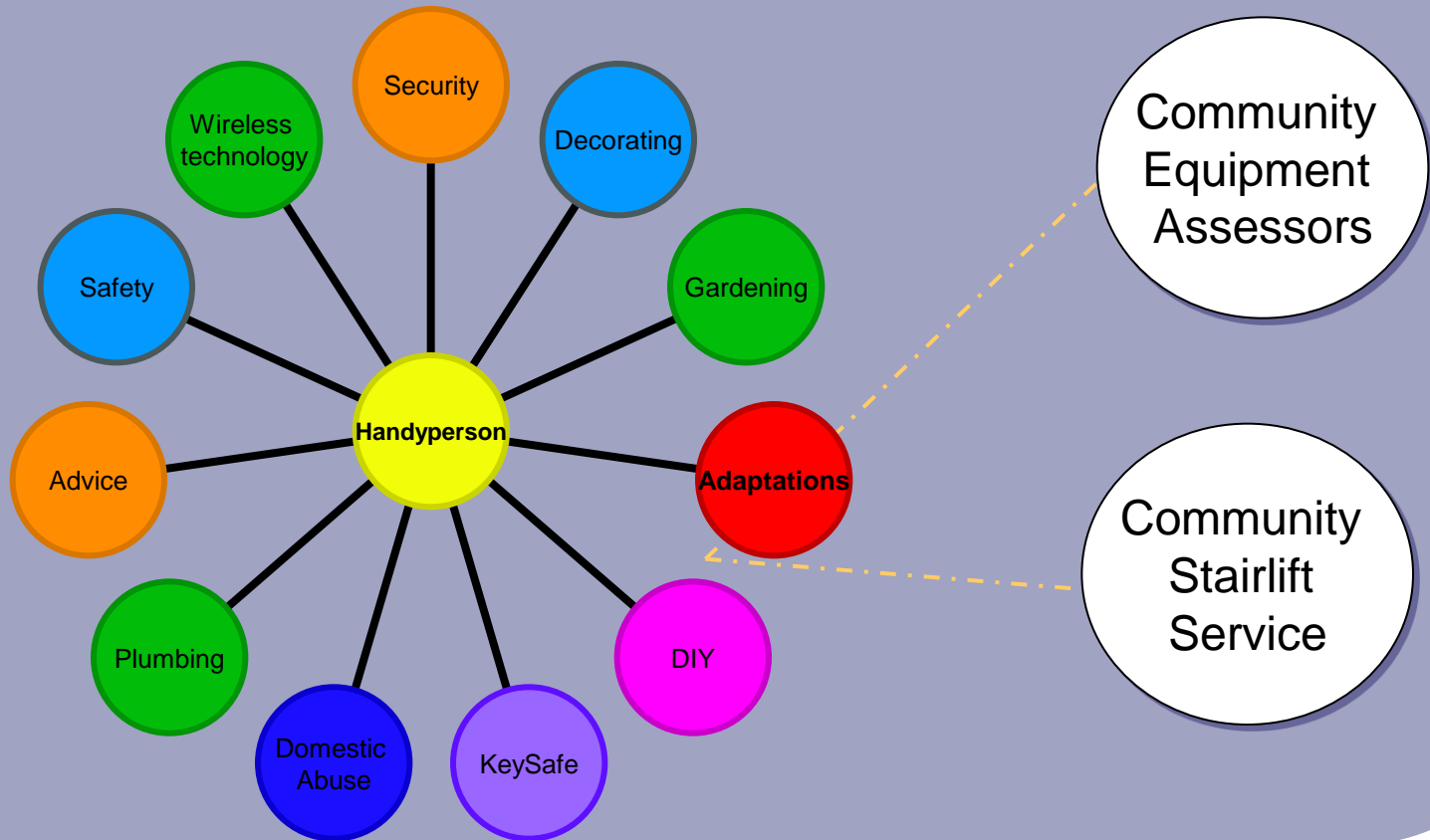


Workshop Themes

- Welcome and Introductions
- Health and Safety
- What services are available through HomeSafe?



In touch Handyperson Services



Two of the many services

- We will focus on two areas of the business in detail
 - Community Equipment Assessors
 - in touch Stairlift Services
- Presentation will be followed by Q&A



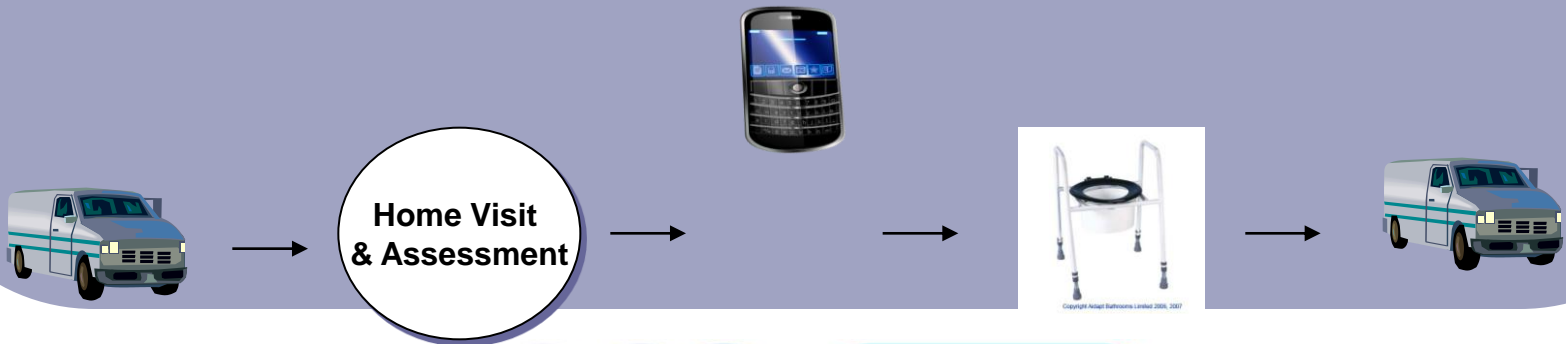
The 2 day training course

- Overview and policy context
- Assessment for core equipment and minor adaptations
 - Measuring for Equipment
 - Assessment processes – activity analysis
 - Awareness of budgetary restrictions
 - Assessments - bathroom, kitchen, bedroom, stairs
 - Awareness of other equipment NOT available to Community Equipment Assessors & requiring referral to OT
- Overview of KCC Technicians service
- Recording information, referring on and ordering processes
- Overview of medical conditions, useful resource addresses
- Service User Advice Notes
- Further 1 day mentoring course before starting assessments



Community Equipment Process

- Home Visit
- Handyperson job and assessment
- Identify and agree need
- Phone or e-mail through the order for equipment. Email can be sent via Blackberry
- Equipment sourced and delivered to client within 7 days.



Experiences following training

- “My work was to fix the basin in the bathroom as it was coming off the wall...having done the training made me look at the cause of the problem, and I realised the lady was pulling on the basin to get up from the toilet. I fixed a grab rail in place while I was there and solved the problem at source”
- “When I visited I could see that the Bed Leaver was in the wrong place....the straps were twisted around the leg of the bed and the clip was broken. I knew it was not the right model for that bed.....so I was able to reposition it, make an emergency repair and make an order for the right equipment”
- The perching stool had been delivered but not moved to the right height, I was able to measure and adjust it to the correct height. The Service User was thrilled that she could now make use of it”



Stairlift and Mobility Services Hastings & Rother



How did it start?

- Research confirmed need and “pump priming” funding came from Local Authorities
- Handyperson of HIA trained on installation and fault finding of stairlifts
- Unwanted mobility aids donated



Why did it start?

- Need to source low cost equipment
- Unnecessary wastage/landfill
- High area of elderly people
- Unwanted stairlifts being dumped and companies charging for disposal
- Impact on Disabled Facilities Grant budget



What impact?

- Major impact on competitors prices, reducing costs via DFG's
- Statistical proof that scheme meets preventative agenda



What next?

- **Trusted Assessor Training**
- **Provision of Simple Aids for Daily Living (SADLs) for the local authority and NHS organisations**
- **Supplier of new and reconditioned equipment on prescriptions?**



Questions and Answers

www.intouchsupport.co.uk

Mid & West Kent HIA : 01732 525520

Hastings & Rother HIA: 01424 464880



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