

Handyperson Skills Development

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This Workshop Will.....

- Look at why a skills development framework is needed
- Attempt to establish a skills profile for the role of Handyman (group work)
- Look at what training is currently available to the sector
- Action plan for the future

Why do we need a development framework?

- 2009 saw significant growth in handyperson services
 - £30m funding from CLG
 - £9m funding from Home Office

The “Old” and the “New” Handyperson

“Odd Job Man”

- Self employed
- “practical” but probably not a tradesman
- Little structure or control
- Variable quality

Handyperson

- Employed by C&V sector
- Funded schemes
- Meets range of social needs
- Wide range of skills knowledge and behaviours required

In addition:

Handyperson projects are been seen as opportunities for job creation and skills development for long term unemployed

Why have a skills development structure?

- Recognition of the widening range of skills required by handypersons
- Greater clarity in the recruitment of handypersons
- A career structure and development plan for handyperson
- Increased quality of services.

Group Exercise

- What sort of things do handypersons do?
- Who becomes a handy person (what skills set are they likely to bring to the job?)
- What skills, knowledge and behaviours do handypersons need to possess to perform their job effectively?

