



TRUSTMARK
Government Endorsed Quality

What is TrustMark?

TrustMark is the Government Endorsed Quality Scheme consumers can rely on for technical competence, customer service and fair trading practices, whatever work you are having carried out in or around your home.

Why use a TrustMark Registered Business?

When you see the TrustMark logo you know that business has been thoroughly vetted and regularly had the quality of their work independently inspected to ensure consistent high quality.

If a problem arises, there are a number of measures to protect you financially and ensure you always end up with what you paid for.

TrustMark values are enforced by documents including the Code of Conduct and Customer Charter, which outline exactly what you can expect when dealing with a Registered Business.

TrustMark is the only scheme that includes an integrated Trading Standards disputes process, offering a controlled and reasonable sanctions process if appropriate.

You can search the Online Directory on our website to find a wide range of tradespeople in your area.

trustmark.org.uk



Tell us about your experiences with

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TrustMark provides a level playing field of high standards and quality, whether you are seeking to engage a general builder, painter & decorator, home security professional or those providing energy efficiency services.

It is important to us that you are satisfied with the service you receive from a

TrustMark Registered Business and we would be grateful if you left feedback online.

Why not also take a look at the free advice and information we offer consumers on our website, helping you make the best choices about any improvement project you are embarking on in your home.

Just visit trustmark.org.uk/feedback

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